

Newsletter

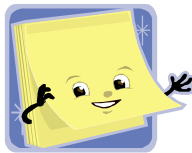


Great News For Our Providers!

Please see page 2 for a press release from Health Net.

- THINGS TO REMEMBER -

Claims — For any IMG related claims questions, please call (866) 814-4476 option 5.



Radiology Services — Please refer to your IMG Provider Roster for Contracted Radiologists.

Labs — For all IMG patients, please remember to use Unilab for laboratory services. Mercy Laboratory is not contracted with IMG.

Oxygen Referrals — Please remember that all oxygen therapy requests must be accompanied by the patient's most recent (no more than 3 months prior to request) ABG results in order for the medical reviewer to determine medical necessity.

Authorizations — For any related IMG related authorization questions, please call Todd or Laurie at (866) 814-4476 option 4.

Credentialing — Susan Morris may be contacted for any credentialing questions at (866) 814-4476 ext. 113.

Provider Relations — Nancy Wheeler may be reached for any Provider Relations issues at (661) 599-0525.

Cerecons

For any log in questions, please feel free to contact Cerecons customer support desk at (714) 998-0866 ext. 100.



Office Ally — A new and easier way to send your claims electronically will soon be available for IMG Providers. Office Ally is a major electronic claims clearinghouse used by hundreds of Payors in the state. If you are already an Office Ally user, look for IMG to soon be on the Office Ally website, www.officeally.com. If you haven't used Office Ally before, please feel free to call Laurie Kirkland at (949) 464-9129 for further information.

CONGRATULATIONS



We would like to thank all of our providers who participated in our "Pot O' Gold" Hunt. Following are the contest winners:

- | | |
|--------------------------|----------------------|
| C. Rose Rabinov, M.D. | Michael Tivnon, M.D. |
| David Elbaum, M.D. | S.T. Shiue, M.D. |
| Don Victor Zapanta, M.D. | Anil Mehta, M.D. |
| Kyle Terry, M.D. | Susan Luu, M.D. |
| Yupin Vanicharoen, M.D. | |

Community Action Partnership Of Kern

Thanks again to all who participated. We look forward to doing this again.



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News Release

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HEALTH NET OF CALIFORNIA STRENGTHENS KERN COUNTY MEDI-CAL NETWORK WITH ADDITION OF THREE CHW HOSPITALS

BAKERSFIELD, Calif. (January 24, 2006) – Health Net of California has added three major hospitals – Bakersfield Memorial Hospital, Mercy Hospital and Mercy Southwest Hospital – to its network serving Kern County’s Medi-Cal beneficiaries. All three are owned and operated by Catholic Healthcare West (CHW).

“This is terrific news for Kern County’s Medi-Cal beneficiaries and doctors alike,” said Gary Bohamed, executive director of Independence Medical Group of Bakersfield, “because it provides greater choice of hospitals offering a broad array of services.”

“The CHW hospitals have been our long-time partners for our 25,000 commercial and Medicare members in Kern County, and we’re delighted they now serve our local Medi-Cal customers, as well,” said Stephen Lynch, president of Health Net of California.

Health Net serves nearly 22,000 Kern County Medi-Cal members. It has been the commercial plan Medi-Cal provider in Kern County for nearly two years.

About Health Net

Health Net of California, a subsidiary of Health Net, Inc. (NYSE:HNT), is one of the largest health plans in the state, serving more than 2.3 million members statewide. It contracts with more than 50,000 physicians, 300 hospitals, and 4,600 pharmacies, giving its members greater choice and more convenient access to care. Its commercial HMO and POS and Medicare lines of business have received "Excellent" accreditation status from the National Committee for Quality Assurance. For more information about Health Net, visit its Web site at www.healthnet.com.