

Newsletter



*Happy Holidays
And A Happy
New Year From
All Of Us At
Independence
Medical
Group!!!*

- THINGS TO REMEMBER -

Claims — For any IMG related claims questions, please call Lupe Medina at (866) 814-4476 ext. 112.

Radiology Services — Please refer to your IMG Provider Roster for Contracted Radiologists.

Oxygen Referrals — Please remember that all oxygen therapy requests must be accompanied by the patient's most recent ABG results in order for the medical reviewer to determine medical necessity.

Authorizations — For any IMG related authorization questions, please call Todd or Laurie at (866) 814-4476 ext. 108.

Credentialing — *Susan Morris may be contacted for any credentialing questions at (866) 814-4476 ext. 113.*

Independence Medical Group

We would like to thank everyone that attended the IMG/Health Net First Year Anniversary Provider Appreciation Dinner. Your continued support is greatly appreciated as we strive to serve the community better.



IMG Rosters

IMG Provider Rosters have been distributed. If you have not received one or if you need an additional copy, please feel free to contact Nancy Wheeler, Provider Relations Representative for IMG, at (661) 335-7878 ext. 124.

Health Net

Health Net's Kern County office is located in the heart of downtown Bakersfield (3100 19th Street, Suite 200). The Kern office includes Community Outreach Representatives—Catherine Ferrel, Jose Sanchez, Enriqueta Vargas; Senior Health Educator—Juli Coulthurst; Senior Products Division/Medicare Representative—Juanita Carbajal; and Provider Relations Manager—Heather West. Health Net's Kern County team is friendly, knowledgeable and is committed to providing excellent customer service and support to provider offices and Health Net members. For more information on how Health Net can better serve your office—call Heather West at 321-3904.

CONGRATULATIONS

We would like to thank all of our providers who participated in our "October Fest" and "Deck the Halls" office decorating contests. Following are the contest winners:

"October Fest"

Dr. Tanus' Office, Dr. Zapanta's Office

"Deck the Halls"

Comprehensive Medical Group, Dr. Anders' Office,
Dr. McNamara's Office, Dr. Abalos' Office

Thanks again to all who participated. We look forward to doing this again.



Independence Medical Group

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