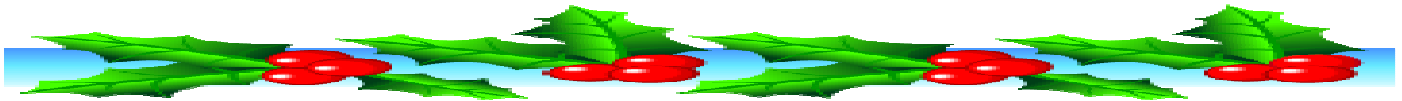




Independence Medical Group

# NEWSLETTER

January 2008  
Volume 4, Issue 1



## WELCOME!!

From all of us at Independence Medical Group, we would like to wish our Providers, Health Plan and community partners a Happy Holiday and a Happy New Year. Your continued support is greatly appreciated as we strive to serve the community better. We have lots of information to share with all of you. We hope that this information will be helpful to your offices.

### IMG Rosters:

IMG Provider Rosters will soon be distributed to your offices. Please be sure to be on the lookout for them as our Provider Relations Representatives, Nancy Wheeler and Alex Sanchez, will soon be dropping them by.



### Authorizations:

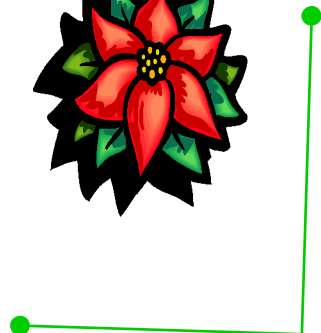
In efforts to keep referrals coming back to your office as soon as possible, please make sure that all documentation needed to establish medical necessity is submitted at the time the referral is requested. By submitting medical records, this also helps our Authorizations Department submit for various CCS eligible conditions. Also, please keep in mind, when submitting referral requests, please mark the appropriate level of urgency. Thank you in advance for your continued support!

### Introducing Alex Sanchez:

Independence Medical Group would like to introduce to you and your staff our newest Provider Relations Representative, Alex Sanchez. Like Nancy Wheeler, Alex will be visiting provider offices and will be available for training sessions on the Cerecons website. Any provider questions or concerns may be forwarded to Alex Sanchez at (661) 220-9730, or Nancy Wheeler at (661) 599-0525. Alex will be glad to assist you and your staff with any problems or concerns you may have. Thank you for welcoming him into your offices.

### Special Points Of Interest

- Welcome
- Rosters
- Authorizations
- Alex Sanchez
- National Provider Identifier (NPI)
- New Year's Resolution Tips
- Clinica Sierra Vista
- Contest Winners
- Attention Providers
- Health Net Provider Update





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**New Year's Resolution Tips!!!**  
Please be sure to stay healthy throughout the year, remembering to eat healthy, stay fit and visit your doctor routinely for your preventive check-ups. Make sure your children also get their check-ups, and are up to date on their immunizations. Read to them every day, and provide them with a happy, healthy and safe environment. We all need to remember to drink 8-10 glasses of water daily. Adding a slice of lemon or cucumber might help those who prefer a little bit of flavor. These are just a few of our tips for the new year.  
Thanks again to all of our wonderful providers for your support. IMG looks forward to a spectacular 2008.

***NPI Reminder***  
If you have not already done so, please remember to provide IMG with your NPI (National Provider Identifier). You can fax this information to April Boice at (866) 814-4478.

**Clinica Sierra Vista**  
Effective January 1, 2008, Independence Medical Group would like to welcome Clinica Sierra Vista as a Participating Provider for all products.

**CONGRATULATIONS**

We thank all of our providers who participated in our "October Fest Contest," "Turkey Day Feast" and our "Deck The Halls Contest."

Our winners were as follows:

- October Fest Contest - Tehachapi Valley Healthcare District Hospital, and Alpine Urology/Delano Surgical Group.
- Turkey Day Feast - Dr. Jong Moon, NHS - Shafter, and CSV - Wible Road.
- Deck The Halls Contest - Dr. Shyam Nair, Delano Pediatric Group, Dr. Gursharan Saini, and Pair & Marotta Physical Therapy.

Thanks again for your participation.

We look forward to doing these contests with you again.





# Attention Providers

We here at IMG have had many questions from you all about how people can sign up for Health Net. We were able to obtain the following information for you. Please be sure to keep this information on hand.

Potential Members Can Call The Health Net Enrollment Services Number For Assistance At  
1-800-327-0502

**OR**

Potential Members Can Fill Out A Referral Card

If Your Office Needs A Supply Of Referral Cards, Or For Any Other Enrollment Assistance, Please Feel Free To Contact Your Local Health Net Community Solutions Team At The Numbers Below.

Armando Cabrera	661-321-3907
Enriqueta Vargas	661-321-3908
Jose Sanchez	661-321-3912
Catherine Ferrel	661-321-3910
Shirley Floyd	661-321-3906