



Special Points Of Interest:

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Welcome!!!



Independence Medical Group would like to welcome all of our providers and their staff to our quarterly newsletter. We have a lot of information to share with all of you. We hope that you will find this information helpful in your offices.

IMG Rosters

IMG Provider Rosters have been distributed. If you have not received one or if you need an additional copy, please feel free to contact Nancy Wheeler, Provider Relations Representative for IMG, at (661) 599-0525.

Authorizations

In efforts to keep your office referrals coming back to your office as soon as possible, please make sure that all documentation needed to establish medical necessity is submitted at the time the referral is requested. By submitting the records, this also helps our department submit for various CCS eligible conditions. Thank you in advance for your continued support! Should you ever need to reach the Authorization Department or if you have any questions, please call Laurie at 1-866-814-4476 extension 108.

Claims

Just a friendly reminder to all of our provider offices.....claim status can be viewed online at **www.cerecons.com**. For any providers requiring assistance pertaining to any claims related concerns, please feel free to contact the IMG Claims Department at 1-866-814-4476 extension 112.

IMG Contracted Urgent Care Centers

Please note that it is especially important for your members to know where they can get after hours urgent care services, when needed. Following is a list of our contracted Urgent Care Centers. Please be sure to direct your members to the centers listed below.

- **Pedi Center** - 9500 Stockdale Hwy, #108, Bakersfield
- **Vernon C. Sorenson, M.D., Inc.** - 3838 San Dimas, #B-100, Bakersfield
- **Westside Urgent Care** - 101 Adkisson Way, Taft
- **Susan J.P. Hall, M.D.** - 116 West E. St., Tehachapi

Cerecons

If you need any assistance in resetting your login password, or if you need additional training related to Cerecons, please contact Nancy Wheeler, Provider Relations Representative for IMG, at (661) 599-0525.



Independence Medical Group

1716 Oak Street, Suite 6
Bakersfield, CA 93301

Phone: (661) 335-7878
Toll Free: (866) 814-4476
Fax: (866) 814-4478

Preventive Care Services

Over the last few months, Health Net Representatives have been making their way throughout Kern County to discuss Preventive Care Services with IMG's Provider Network. We thank all of you for your support and participation with this effort. Should you have any questions about Preventive Care Services, please feel free to contact Heather West, Health Net Provider Relations Manager, at 1-661-321-3904.

CONGRATULATIONS

We would like to thank all of our providers who participated in our "Independence Day Trivia Contest." Following are the contest winners:

Hau H. Chang, MD	Viral Mehta, MD
Jose Soto, MD	Majid Rahimifar, MD
James Chang, MD	Drummond Medical Group
Victoria Schauf, MD	Edmund Fisher, MD
Dean Davis, MD	Young Park, MD

Thanks Again To All Who Participated!



Important Summer Safety Tips

- * Preventing Sunburn: With the summer sun, it's important to remember to always apply sunscreen of SPF 15 or greater.
- * Preventing Dehydration: Stay well hydrated, especially if you are doing any outdoor activities. Be sure to drink at least 64 ounces of H2O a day.
- * Pool Safety: Never leave children alone in or near a pool. There should always be an adult around that is trained in life saving techniques and CPR to rescue a child if necessary.

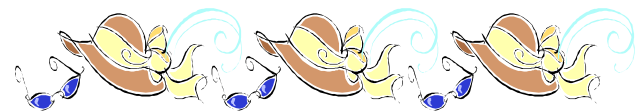
Knock, Knock...

Who's there?

Summer...

Summer Who?

Summer here and some are there...Summer Everywhere!!!



A Date To Remember!!

July 1st marks IMG's 3rd Year Anniversary with Kern County Medi-Cal. We would like to thank our providers and partners for the continued support and participation as we celebrate this special day.

Happy Anniversary!!

IMPORTANT

Please see pages 3 and 4 for a very important Provider Update from Health Net.

